

Neelam Baxi is a Senior Business Analyst at Texas Treasury Safekeeping Trust Company (TTSTC). It is a special purpose trust company whose mission is to preserve and grow the State's financial resources by competitively managing and investing them in a prudent, ethical, innovative and cost-effective manner while focusing on client needs.

At TTSTC, she serves as a liaison between Business and IT to coordinate and/or analyze user requirements, procedures, and problems to automate or improve existing systems; coordinate the service request life cycle through customer-related service request responses, business requirements, review technical specifications and related artifact, monitor system integration and lead user acceptance testing prior to implementation.

She was born and brought up in Mumbai, India where she finished her Bachelors and Masters in Accounting and Finance. She worked as an accountant/auditor for various companies prior to moving to the United States in 2010. She started working for University of Texas Southwestern Medical Center, Dallas, TX as an accountant but transitioned to HR/Payroll. She continued her HRIS transformation journey while working at Toyota Motor North America, Infosys, and VISA prior to joining TTSTC in 2020. She earned SHRM-CP in 2020.

In her free time, she enjoys cooking for her family and spending time with her pets.